

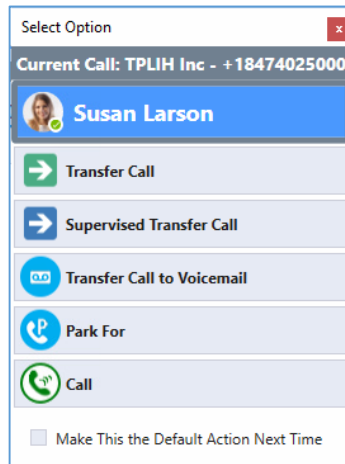


# The Bridge Operator Console is the Attendant Console Solution for Office 365, Skype for Business and Lync 2013

## OFFICE 365 APP BUILDER PROFILE: Bridge Communications, LLC

Bridge Communications provides operator consoles, such as the Bridge Operator Console for Skype for Business and Lync 2013 as well as related solutions for efficient and effective call handling. Our philosophy: Listen to our customers and develop solutions that exceed expectations. Everything is simple, including pricing, sales support, installation services and technical support.

### WHAT WE OFFER



BOC automates functions, making it easier to transfer and park calls, see user status, and manage other call control. BOC also has custom functions like Park For, CDR, call detail sharing to other applications for screen pops, response group queue monitoring, group email, chat, call and meeting.

Because BOC is so easy to use, operators can make split-second call decisions. Bridge Operator Console offers full call control functions such as transfer, supervised transfer, parking, hold, resume, call, redirect, voicemail and mobile transfer. BOC extends functionality with safe transfer, camp on, and related people.

Search with our lightning-fast cached database and remove default client search limitations. Don't worry; we are integrated with AD so there is no duplicate data entry. Real enterprise customers need to get beyond caching limits. BOC is the perfect solution for customers with 50 or 50,000+ user endpoints.

Size it, skin it, hide entire columns. BOC was designed with the user in mind. You can adjust the colors, logos, fonts, font sizes, ribbon visibility, and image sizes to fit the look and feel of your company, making branding a piece of cake. There is even a Touch mode for your Microsoft Surface!

### WHAT OUR CUSTOMERS ARE SAYING

"As a Microsoft Gold Partner, Rand Group is always looking for products that can assist in successful deployment of solutions. ... Bridge Communications was able to fill this gap. ..." – Calvin G., Director-Infrastructure Services, Rand Group

### LEARN MORE

Request a demo today by visiting [www.bridgeoc.com](http://www.bridgeoc.com) or calling 701-212-4797.



## KEY USE CASES

### **BUSINESS-CLASS EMAIL**

Gain large, 50GB mailboxes with your own custom domain that can send messages up to 25MB in size, with contacts, shared calendars, and spam and malware protection. Available on PC, Mac, Windows Phone, iPhone, Android, and more.

### **CLOUD STORAGE**

Get 1TB to store, back up, and share files, accessible from almost any device, and even offline.

### **MEET ONLINE**

Hold scheduled or ad hoc online meetings for up to 250 participants, with screen sharing, audio and video, virtual whiteboards, polls, and shared notes. Anyone can participate through any HTML5 browser.

### **COLLABORATE, CHAT PRIVATELY**

Set up a social network that helps your company stay connected, share information across teams, and make faster, more informed decisions.

### **SAVE YOUR COMPANY MONEY**

Office 365 is available as a simple monthly subscription. Avoid large up-front costs for new software while moving the cost of IT from capital to operating expense. And without on-premises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

### **SCALE YOUR BUSINESS QUICKLY AND FLEXIBLY**

Office 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business critical technology on up to five PCs/Macs and five mobile devices. Office 365 provides many plans to fit the right capability needs and price points for each user in your organization.

### **TECHNICAL SUPPORT**

Your Office 365 subscription comes with 24/7 support from a global network of experts, with 1-hour response for critical, service-impacting events.

### **FINANCIALLY BACKED SLA**

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9% uptime service level agreement.

### **SIMPLIFIED IT MANAGEMENT**

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.

**Learn more:** [www.office365.com](http://www.office365.com)

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