

# Bridge Communications

The more powerful attendant console.



# What we'll talk about

- Call management challenges
- How we can help
- Let's get started

# You have call management needs.

Callers to your company should have a pleasant, professional call experience.

- Incoming calls need to be expedited accurately.
- Disjointed call management systems can confuse callers and make the company look unprofessional.
- Lack of access to call forwarding information can result in misdirected calls.

Dynamic businesses need flexibility in how they buy and deploy software solutions.

- Rigid pricing models limit scalability and can increase IT costs.
- Fixed deployment options can increase IT workload.
- Changing businesses need to invest in scalable solutions.

Newer call management systems can be unfamiliar and difficult to use.

- Call operators may be hesitant to move away from familiar legacy systems.
- Without flexible call handling tools, operators can get bogged down in manual tasks.
- New technology usually requires an increase in training and IT support.

## Increase efficiency by streamlining call management.

- Get greater control over call management and give callers a professional, pleasant call experience.
- Invest in a reliable solution that offers flexibility and scales to meet your business needs.
- Get up to speed quickly with a familiar look and feel that extends the value of Skype for Business.





## Bridge Operator Console

Bridge Operator Console is an attendant console for Skype for Business.

Get powerful call control, a robust set of features, and the operator experience you're familiar with at an affordable price.



# Extend the value of Skype for Business.

Bridge Operator Console for Skype for Business is your best choice for professional call management.

Get powerful, efficient call handling and all the functionality of a legacy PBX telephony solution, plus enhanced features that make the most of your Skype for Business investment.



## **Transition with ease.**

Seamless Skype for Business integration gives you a familiar user interface that is easy to learn. Built-in training videos offer help when you need it.

## **Make valuable connections.**

It's networking for your Skype for Business. Our Related People feature lets you search for connections within your contact list.

## **Visibility at your fingertips.**

Handle calls more accurately and efficiently by viewing calendars and user details for call forwarding, right in the attendant console.

## **Flexible implementation.**

We offer scalable pricing and deployment options ranging from simple to advanced, for companies of every size.

## Microsoft platform foundation.

Seamless integration with the Microsoft platform provides the functionality you depend on and the scalability, security, and flexibility needed for a modern, global service.

You benefit from:

- Improved efficiency and anytime-anywhere access with familiar Office 365 tools.
- The ability to leverage your Skype for Business into a powerful, enterprise-level call management solution.
- Protection from hackers, malware, or unwanted access.





# What are customers saying?

*"The Bridge Operator Console has had a tremendous impact on our organization. Employees are empowered to handle their own communication tasks, administrative support is diminished and Bridge Communications support provides forward thinking innovation. 21<sup>st</sup> Century communications at its finest!"*

*- IT Manager at Civil Engineering Firm*





# Get started today

- 1 [Schedule a demo](#) of the Bridge Operator Console.
- 2 [Request a trial key](#) (includes installation support at no cost).
- 3 [Request a quote](#) from our sales team.
- 4 Questions? Call our team: (701) 212-4797.

