Office 365 CASE STUDY



OFFICE 365 ISV:

Bridge Communications, LLC

WEB SITE: www.bridgeoc.com

LOCATION: Fargo, ND, USA

ORG SIZE: 11-50

OFFICE 365 ISV PROFILE:

Bridge Communications provides Operator Consoles for efficient and effective call handling. Our philosophy is simple: We listen to our customers and develop solutions that exceed expectations. We keep everything simple, including pricing, sales support, installation services and technical support (if needed). Customers with 5-50K+ end points in nearly every vertical have found value in the Bridge Operator Console.



Go-To-Market Services

The Bridge Boss-Admin Executive Console Provides Enterprise Grade Call Control.

"Bridge Communications is a valued partner to provide real enterprise grade solutions. Bridge is actually one of our key strategic partners when it comes to operator and attendant consoles."

- Christian, TSP, Microsoft

SITUATION

Organizations moving to Skype for Business for voice often require additional call control features than what is available in the Skype for business client. User adoption is often challenging when features are not at parity with their previous phones. The Bridge Boss-Admin Executive Console removes these objections by providing users the familiar capabilities they demand.

SOLUTION

The additional enterprise features make the Bridge Boss-Admin Executive Console a "must have" for all Office 365 users. By leveraging all the features in the Office 365 Skype for Business Client, the Bridge Boss-Admin Executive Console provides enterprise-level call control capabilities in an efficient and familiar interface. The Bridge Boss-Admin Executive Console interface was designed by users for users. Customers can now migrate to Office 365 with confidence by giving users the call control abilities they demand.

BENEFITS

Bridge Boss-Admin is the perfect program to compliment your Lync/Skype for Business voice deployment.

By giving your users the control they demand you increase productivity, improve customer service and drive faster ROI.

