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## Bridge Communications Releases New Boss-Admin Functionality for Office 365, Skype for Business & Lync

**Fargo, ND:** Today, <u>Bridge Communications</u>, the leader in Operator Console solutions for Cisco CUCM and Microsoft Lync/Skype for Business, has released a new game changing solution.

The Boss-Admin Executive Console (BEC) for Skype for Business and Lync is designed to give Lync/Skype for Business voice users added functionality including full call control, easy transfers, supervised transfers, call parking visibility and easier user searching. With BEC users can also instantly see all email communication between the user and the caller, making BEC the perfect tool for sales teams, support team members, accounting groups as well as other departments. According to Doug Routledge, Head of Development at Bridge Communications, "Our goal in building this solution was to create additional functionality that drives both an amazing user experience to increase productivity and enhance the ROI for O365 as well as On Prem, Hosted or Hybrid Skype for Business (Lync) installations. The new Office 365 E5 SKU, which adds Voice and PBX capabilities, is a perfect match to this new solution."

In addition to BEC, a new installation process for the **Stand Alone Bridge Lync Operator Console reduces complexity and has the client up and running in less than one minute.** "It's so simple, anyone can now deploy our Stand Alone console in less than 60 seconds" reports Dan Reihl, Lead Engineer at Bridge Communications. Reihl states further, "We are the only Operator Console that can scale from 1-50,000+ phones." That's not just talk. Reihl shared that Bridge Communications has over 16,000 clients who are running from 5 to over 60,000 end points.

**About Bridge Communications:** Bridge Communications is a technology company based in Fargo, ND. Founded in 2006, Bridge Communications provides Attendant/Operator Console and related solutions for Microsoft and Cicso platforms.

For more information, visit www.bridgeoc.com, email Sales@bridgeoc.com or call 701-212-4797.

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